



willowflow
Innovating. Empowering. Impact

Humanitarian Risk & Resilience Services

Strengthening operational resilience across Jordan, Gaza, the West Bank, Syria, Iraq and Yemen. Supporting humanitarian organizations in complex, high-risk environments.

Risk, Safety & Security Training

Modular training programmes designed for NGOs, INGOs and implementing partners, reflecting humanitarian field experience and established sector practice.



Context Analysis

Regional situation analysis and duty of care frameworks



Access & Negotiation

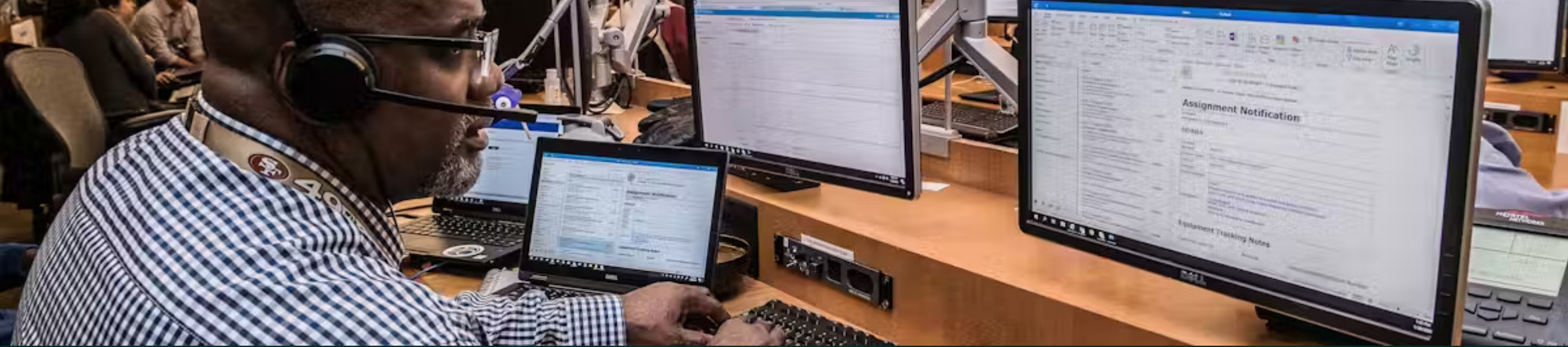
Local relationship management and partner risk assessment



Trauma Response

Advanced trauma care and psychological resilience support

Training delivered in-person, online or hybrid formats. We provide expert trainers to established HEAT programmes in Jordan.



Crisis Management & Incident Response

01

Framework Development

Crisis management systems and leadership simulations

02

Real-Time Advisory

Incident support and after-action reviews

03

Medical Evacuation

Insurance consultation and coordination with authorities

04

Operational Continuity

Ensuring compliance and sustained operations



Security Risk Analysis & Mission Planning

Threat Assessment

Comprehensive vulnerability and threat analysis for mission contexts

Access Planning

Mission design aligned with operational goals and safety requirements

Scenario Forecasting

Contingency design and risk-informed strategy workshops

Aligning operational goals with practical, safety-driven strategies grounded in humanitarian principles.

Equipment & Systems Advisory

Technical consultation and quality assurance for communications, safety and protection systems.



Communications Systems

Tracking and communications equipment evaluation for mission profiles



Procurement Support

Verification and compliance review for protective equipment



Quality Assurance

Ballistic equipment testing and suitability assessment

Acting as impartial intermediary to ensure correct equipment is procured, verified and fit for purpose.



Regional Access & Coordination Advisory



Access Mapping

Regional analysis across Gaza, West Bank, Syria, Iraq, Yemen and Jordan



Coordination

Liaison with logistics and humanitarian bodies for cross-border operations



Strategic Guidance

Travel, deployment and re-engagement planning including Gaza recovery



Organisational Resilience & Policy Advisory

Risk Frameworks

Organisational policy design and duty of care compliance audit

Leadership Coaching

Professional mentoring for security managers and focal points

Strategic Advisory

Operational continuity and governance culture development

Embedding resilience within governance and management culture, linking policy to practice.

In-Region Training & Talent Deployment

Drawing on a network of regionally based experts for flexible surge capacity and locally led solutions.



Regional Experts

In-region trainers, advisers and deployable staff already active in the field



Rapid Deployment

Faster mobilization for field or policy-level missions without international travel



Cultural Fluency

Contextual alignment, language familiarity and local understanding



Information & Cyber Security Advisory

1

Awareness Training

Cyber security education for staff and teams

2

Secure Communications

Data management and platform risk assessment

3

Data Protection

Safeguarding sensitive information and beneficiary data

Building safe digital habits and integrating information security into wider risk management systems.

Why WillowFlow

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Countries

Jordan, Gaza, West Bank, Syria, Iraq, Yemen

24/7

Response

Rapid deployment within hours

100%

Regional

Teams already present in-region



People of the Region

Arab and regional professionals with cultural understanding and community networks



Practical Expertise

Mission-level experience, field-tested methods and comprehensive service delivery



Trusted Partner

Understanding NGO operations, pressures and contexts. Resilience, access and care.